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REEMPLOYMENT SERVICES PERFORMANCE REPORT

STATE: Oregon DATE: September 29, 2004

SPECIFIC PERFORMANCE REPORT

CLAIMANT REEMPLOYMENT ACTIVITIES

The Program Year 2003 claimant reemployment activities allowed the Department to continue efforts to reemploy new UI claimants. The additional funding resources were used to assist claimants in their work search efforts. By dedicating more staff resources, we were able to gather more complete enrollment information, introduce claimants to available reemployment services and match and refer these individuals to suitable employment opportunities.

Reemployment services consisted primarily of the following activities:

- 1. Interviewing and gathering information for enrollment in job placement services and activities;
- 2. Introduction to Employment Department and One-Stop partner reemployment services;
- 3. Providing individualized labor market information;
- 4. Matching claimants to the pool of current job openings;
- 5. Matching new job openings to the UI claimant pool.

FUNDING ALLOCATION

Oregon received \$624, 878 in Claimant Reemployment funding for PY 2003 and carried in \$8, 515 from the PY 2002 grant allocation. The funding was used to provide additional staffing in 8 selected field offices. These offices are located in diverse industrial and occupational labor markets and serve large numbers of claimants.

PY 2003 Program Performance Outcomes

In PY 2003, Oregon established performance goals of meeting or exceeding our PY 2002 performance in total claimant hires*, obtained employments** and placements***.

The 8 selected offices came within less than 1% of meeting their PY 2003 goals, with a cumulative hire of 9520. The goal for those offices was 9645 hires.

During the Program Year, Oregon continued to have one of the highest unemployment rates in the nation. Claimant reemployment efforts were affected by the Department's move to UI call centers, and by the implementation of a new job service computer system, iMatchSkills, during the PY 2003. Both of those developments resulted in major changes in staffing and in time use.

Performance Measurement	PY 2002 Performance	PY 2003 Goal	Achievement
Claimant Hires	21,264	21, 996	19, 472
Claimant Obtained Employments	76, 488	77, 690	53, 885
Claimant Placements	97, 752	99, 686	73, 357

- * <u>Claimant Hires</u>: Hires of claimants on jobs as a result of a direct referral by the Employment Department.
- (**) <u>Claimants obtaining employment</u>: Claimant securing employment within 90 days of Receiving a qualifying service:
 - Participation in job search activities
 - Accepting a position resulting from use of a job service sponsored automated labor exchange
 - Receiving vocational guidance or testing services
 - Development of an employability plan
 - Completion of termination of a skills training program to which the Employment Department referred the claimant
- (***) Claimant Placements: The sum of claimant hires and obtaining employment counts

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